



आंतर कार्यालयीन ज्ञापन
INTER-OFFICE MEMORANDUM

From	To
The General Manager, Head Office Human Resources Dept. Industrial Relations Division	The General Manager <u>All HO Departments</u> The General Manager <u>National Banking Group</u> The Zonal Manager <u>All Zones</u> <u>H.R. Department</u> The Dy. General Manager, <u>LCB/Zonal Audit Offices</u> The Principal <u>Staff Training Colleges</u>
Ref.No.:HO:HR:IR:MBS:I-2 2 0	Date: 05 th October, 2020

**Renewal of Group Health Insurance
Policy for our employees for the period
from 01.10.2020 to 30.09.2021**

- Change of TPA

The Group Medical Insurance Policy of our employees for the period from 01.10.2020 to 30.09.2021 has been renewed with National Insurance Company Limited.

2. In this connection, we have been informed by the National Insurance Company Limited that Safeway Insurance TPA Pvt.Ltd has been allocated to our Bank as TPA Service provider for Group Medical Health Insurance in place of Raksha Health Insurance TPA Pvt.Ltd with effect from 01.10.2020. The contact details of M/s Safeway Insurance TPA Pvt.Ltd is furnished as under:

Name of the TPA	M/s.Safeway Insurance TPA Pvt.Ltd
Address : Corporate office	815, Vishwa Sadan, District Centre, Janakpuri, New Delhi-110058
Address: Mumbai office	Silver Square, 204, SV Road, Near Surya Hospital, Santa Cruz, West, Mumbai Maharashtra - 400054
Contact officials of TPA	1. Ms.Amanpreet Kaur, CRM Mobile: 7827986013 Email: boisupport@safewaytpa.in 2. Ms. Anjellina Xess, CRM-Head office Mobile: 8810317533 Email: Boi@safewaytpa.in 3. Mr.Rakesh Gosavi, CRM Mumbai Mobile: 8828081670 Email: boi.mum@safewaytpa.in



Intimation in case of hospitalization of employees	Contact No: 011-45451300 Ext 205 Email : info@safewaytpa.in
Intimation in case of Reimbursement	Through Mobile App "SafewayTPA" or Web site : WWW.safewaytpa.in or Email Id: intimation@safewaytpa.in or Contact No.011-45451300 (100 Lines) or 1800-102-5671 (All India Toll Free No)
Toll Free Number	1800 -102-5671


3. Further to above, we enclose the following list of documents for your ready reference:

- (i) List of network hospitals
- (ii) Location wise SPOC details
- (iii) Claim form format (Part A)
- (iv) Check list of documents for claim submission
- (v) Mobile App Process flow-Employee Login
- (vi) Mobile App Process flow to download E-card employee
- (vii) Process flow to download E-card from Website
- (viii) Claim intimation

4. Please bring the contents of this IOM to the notice of all employees working in the Branches /Offices under your jurisdiction.



Encl: As above


(R.S. Rawat)
Deputy General Manager –HR